



## ISQua re-accredits assessor training

Our assessor training program has been re-accredited by the International Society for Quality in health care (ISQua).

Accreditation of the training program has been awarded through to November 2015 and follows a survey done in August 2011 by two ISQua surveyors, one from New Zealand and the other from Canada. The surveyors' report was reviewed by a validation panel, then the ISQua Accreditation Council, and the Accreditation Council's recommendation then endorsed by the ISQua Executive Board in December.

In their summary, the surveyors' report states: "ACSAA is commended for developing a comprehensive surveyor training program for its assessors. The course is established to meet the needs of the Agency and the participants and is in line with adult learning principles and approach. The on-going evaluation and revision of the components of the program demonstrate ACSAA's commitment to improvement."

## Meet Stewart Brumm



*Stewart is quality assessor in our Queensland office.*

*How long have you been with us?*

I am currently in my fourth year of my second stint with the Accreditation Agency. My first stint was between 1999 and 2001.

*What roles have you had with us?*

I have held the roles of Quality Assessor, acting Principle Assessor and Acting Group Leader.

*What is your background?*

My background is in nursing. I trained at the Royal Brisbane Hospital in the 80's, and moved into aged care in around 1991. I have worked in aged care ever since and love it. I have worked in industry as a registered nurse, a quality officer and six years as a director of nursing.

*What do you love about your job?*

I love the work we do - it's good work. We contribute to making a better society. I also love the people I work with. The Brisbane office is the best workplace I have worked in. We have excellent admin staff and a great group of assessors and even the management is pretty cool.

*Tell us something about yourself?*

Well where does one begin with a question like that?

## And to start 2012...

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# Healthy lifestyle assistance

Healthy lifestyle assistance has been well used since it was introduced from staff feedback when the Enterprise Agreement was developed in 2010.

Staff can be reimbursed up to \$200 each financial year on healthy lifestyle initiatives. These may include but is not be limited to gym membership, weight loss programs, physical exercise equipment/attire etc, but does not include health insurance.

To date 74 staff have claimed reimbursements. Here are the list of claims that you may not have thought were eligible:

- Ski boots
- Zumba lessons and DVDs
- GPS system
- Latin dancing lessons
- Rock climbing
- Therapeutical massage
- Physiotherapy.

Reimbursements should be sent to Finance division.



## Meet Stewart Brumm cont.

I am 41, I was born and live in Brisbane. Outside of working for the Accreditation Agency, I have a strong passion for eSports. I usually take my holidays from work to attend gaming tournaments in Australia, Singapore or New Zealand.

Whilst I would like to compete at these events, my skills are not at the level. What I do is commentate the gaming action, and the gaming matches are broadcast through [www.gamestah.com](http://www.gamestah.com).

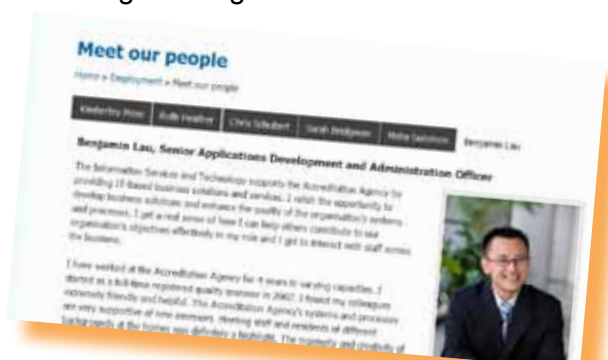
One day I hope this becomes a full-time job and I can travel the planet as a commentator :D (one can dream).

I also love rugby union and cricket. Go the REDS!

*Editor's note:* Stewart is Australia's longest standing Esports commentator or Shoutcaster.

The next major event is Sydney Gamers League (SGL) January 28/29.

[Meet more of our people on our website.](#)



# Special edition, *The Standard*

In the lead up to Christmas, we provided the industry with a special edition of *The Standard* on preparing for an emergency.

This special edition is always available on our website at [www.accreditation.org.au](http://www.accreditation.org.au).



## Assessor note

Make sure you have your **2012 ADP sessions** in your planner, diary, phone or Outlook calendar today.

The 2012 ADP dates are located on our website at [www.accreditation.org.au](http://www.accreditation.org.au).

# Employee assistance program

Access Programs provides assistance to staff and their immediate family including their partner, child or parent through the Employee assistance program.

Further information about the Employee assistance program can be obtained from Access Programs on 1300 667 700.

Go to the Employee assistance program (HR\_PL\_00187) on the intranet for more details.