



Business qualifications edition

While we're at the end of a busy year and into the accreditation round, our first graduates from our business qualifications initiative have graduated with either a Diploma in Management or a Certificate IV Frontline Management.

Our seven graduates were accepted to undertake business qualification studies and while some of the course options included studying through public workshops and a two onsite workshops, their online tutorials, post-course assignments and course assessments were completed in their own time, while managing their work/life balance.

Graduation is the single event that marks the culmination of academic achievement. This tradition serves as a celebration to honour the graduates.

Diploma in Management graduates

Tracey Clerke, State Manager NSW/ACT

Natalie Davies, Principal Quality Assessor, Perth office

Kirsten Peddie, Assessment Manager, Parramatta office

Maha Solomon, Operations Manager, Melbourne office

Maria Theoharous, Senior Corporate Affairs Officer, Corporate Affairs

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Certificate IV Frontline Management graduates

Geraldine Hughes-Jones, Assessment Manager, Melbourne office

Denise Inch, Corporate Support / Services Manager, Parramatta office

Expressions of interest for next year's program will go out in the new year, so keep a watch on future editions of *Extra!*



Graduation 16 December 2011



CEO Mark Brandon, graduate Natalie Davies and Education Manager Upskilled Richard Badolato.



CEO Mark Brandon, graduate Kirsten Peddie and Education Manager Upskilled Richard Badolato.



CEO Mark Brandon, graduate Tracey Clerke and Education Manager Upskilled Richard Badolato.



CEO Mark Brandon, graduate Denise Inch and Education Manager Upskilled Richard Badolato.



CEO Mark Brandon, graduate Maria Theoharous and Education Manager Upskilled Richard Badolato.

Geraldine Hughes-Jones and Maha Solomon were unable to attend the graduation ceremony.

A note from *Upskilled*

This feedback from Richard Badolato, Education Manager, Upskilled details how he worked with us to come up with learning options to suit our work/life balance.

Education Manager Richard Badolato said, "We began planning the business qualification courses with Learning and Development Manager, Megan McNab last year. We normally offer courses as either public courses or as online courses. Through our discussions with Megan, we considered ways to provide a blend of a two day face-to-face workshop, public courses attended participants from other companies and online modules was really a trial for *Upskilled*."

"I was really excited to be able to put together and deliver a nationally recognised qualification that encompassed all methods of delivery provided by *Upskilled*."

"The blend of course options that we've provided has meant that each participant has been able to complete the course in the most flexible way possible to meet their work/life demands. We understood participants were in Perth, Melbourne and Sydney. We also understood the course delivery options had to provide Accreditation Agency participants with flexible learning options."

"Having a participant Skype into a face-to-face workshop hadn't been tried before and our facilitator understood this was necessary as Geraldine was unable to travel to Sydney for this workshop."

"I hope it was a rewarding experience for all."