

Program day one

Thursday 5 November

9:00 Welcome

Ken Jones, State Manager – Aged Care Standards and Accreditation Agency Ltd

Keeping residents at the centre

Jim Harrowell AM, Chairman – Aged Care Standards and Accreditation Agency Ltd

Well for life in residential care

Dr Briony Dow, Director Preventive and Public Health – National Ageing Research Institute (Vic)

Person-centred care – how do residents define it?

Greg Adey, General Manager, Residential Services – ACH Group Inc (SA)

10:30 Morning tea

11:00 Concurrent sessions

1a Using IT to improve outcomes

Improving resident outcomes using clinical IT

Carolyn Lloyd, Manager Clinical and Client Services – HealthSolve Pty Ltd (SA)

IT projects in aged care

Lyn Williams, Director, Care and Standards Section, Quality Policy and Programs Branch – Office of Aged Care Quality and Compliance (ACT)

1b Maximising staff through innovative models

From vision to practice – achieving quality client care through role restructure and education

Gerry Murphy, Regional Manager – Baptist Community Services (NSW and ACT)

Catch of the day! – A recruitment innovation where fresh is best

Paul King, Quality Coordinator – Royal Freemasons Homes of Victoria Ltd

1c Workshop (Part 1)

From boardroom to bathroom: embedding person-centred care

Professor Rhonda Nay, Professor of Interdisciplinary Aged Care; Director, Australian Centre for Evidence Based Aged Care – La Trobe University/Bundoora Extended Care Centre (Vic)

12:30 Lunch

1:30 Concurrent sessions

2a Promoting resident independence and physical function

Physio matters in aged care

Rik Dawson, Director – Agewell Physiotherapy (NSW)

A successful exercise program for fun, fitness and fall prevention

Diane Josephson, Senior Physiotherapist – Queensland Baptist Care

2b Better Practice in Aged Care Award winners

Active, independent and upright

Marcus Riley, General Manager; Margaret Kelly, Director Aged Care – BallyCara Retirement Living & Aged Care

Playgroup treasures

Heather McKibbin, General Manager – Bupa Bellarine (Vic)

2c Workshop (Part 2)

From boardroom to bathroom: embedding person-centred care

Professor Rhonda Nay, Professor of Interdisciplinary Aged Care; Director, Australian Centre for Evidence Based Aged Care – La Trobe University/Bundoora Extended Care Centre (Vic)

3:00 Afternoon tea

3:30 Investing to improve quality and control costs

Achieving business excellence within current constraints

Cynthia Payne, Chief Executive Officer – SummitCare (NSW)

Investing in care to improve life for residents

Dr June Heinrich OAM, Chief Executive Officer – Baptist Community Services (NSW and ACT)

5:00 Networking refreshments

Program day two

Friday 6 November

8:00 Governance and accreditation toolbox

9:00 Welcome

Ken Jones, State Manager – Aged Care Standards and Accreditation Agency Ltd

Integrating and supporting quality approaches in residential aged care

Maree Cameron, Manager, Quality Improvement Unit – Department of Human Services Victoria

'Perfect and magic numbers' an exploration of what and why we measure

Professor Joseph E Ibrahim PhD FRACP, Associate Director - NHMRC Centre of Research; Excellence in Patient Safety - Department of Epidemiology and Preventive Medicine – Monash University (Vic)

10:30 Morning tea

11:00 Concurrent sessions

3a Behaviour as communication

Challenging behaviour – staff or residents?

Lyntara Quirke, Residential and Community Care Manager; Beverly Giles, Dementia Consultant – Churches of Christ Care

Reading the message and responding effectively

Professor Elizabeth Beattie, Director, Dementia Collaborative Research Centre – Queensland University of Technology

3b Effective nutrition and oral care

A holistic approach to nutritional management within an aged care home

Gillian Shepherd, Deputy Director of Nursing, Bowden Brae Retirement Village – UnitingCare Ageing Northern Region (NSW)

Better oral health in residential care

Anne Fricker, Project Director; Adrienne Lewis, Project Manager – South Australian Dental Service

3c Workshop – Performance measuring and monitoring

What are the vital signs to measure the health of your organisation?

Victoria Crawford, General Manager Accreditation – Aged Care Standards and Accreditation Agency Ltd

12:30 Lunch

1:30 Concurrent sessions

4a Realise potential of staff through workforce management and development

The 4Rs of building and maintaining a successful workforce

Catherine Mordaunt, HR Manager Anglican Care (NSW)

TEAM Aged care - Time for evidenced based action around PRN medicines in aged care

Sue Edwards, Project Manager; Debra Rowett, Director, TEAM Aged care – Drug and Therapeutics Information Service and General Practice Network South Inc

4b Restraint free practices

Loosening the ties – a person-centred approach to restraint

Karen McManus, Nursing Director; Jayne Ashcroft, Nurse Practitioner – Moreton Bay Nursing Care Unit and Redland Residential Care, Metro South Health Service District

I want to be free

Dr Susan Koch, Associate Professor and Head, Centre for Postgraduate and Higher Degree Studies, Division of Nursing and Midwifery La Trobe University (Vic)

4c Making life meaningful for residents

Implementation and evaluation of a person-centred dementia care program: recipe for success

Dr Joella Storey, Lecturer and ECR Research Fellow – CQUniversity; Leslie Millican, Director of Nursing – Eventide Nursing Home

Enhancing the mental health care of residents through a best practice clinical pathway

Kim Frawley, Registered Nurse – RSL LifeCare (NSW and ACT)

3:00 Afternoon tea

3:30 It's all about leadership – person-centred care and profit: can we do both?

Dr James Grealy, Manager Care and Clinical Governance – The Salvation Army Aged Care Plus (NSW)